

Returns and Refunds Policy

Thank you for applying for a NASTF SDRM Registry Security Credential.

Please read this policy carefully. This is the Return and Refund Policy of NASTF SDRM Registry.

Vehicle Security Credential Application Fee and Dues

We do not issue refunds for VSP application fee and biennial dues once the background check is initiated with the following exception: If the applicant does not pass the background screening NASTF will return all but the application fee of \$75. If the applicant has made false or fraudulent statements in their application or has been previously suspended from the registry NASTF will retain the entire fee.

Contact us

If you have any questions about our Returns and Refunds Policy, please contact us:

By phone number: 855-636-2783

By email: support@nastfsecurityregistry.org